



MAUNA LANI RESORT  
AT KALĀHUIPUA'A

Ladies and Gentlemen

It is my pleasure to submit this letter to you and tell you about my experience knowing and working with Darlene Endrina. I have known her for the past 13 years and hold her in the utmost respect and confidence.

My work experience with Darlene involved using her experience and expertise in presentations and seminars focused on developing workers skills in presentation, communication and self-confidence. I found Darlene to be well organized and skilled in drawing people's attention toward the lessons she was sharing and creating an effective learning environment. Her work for me at the time involved staff with a wide variety of backgrounds, from Filipino immigrants with English as a second language to college age students from various part of the country. They were all jumbled together in a challenging mix for any instructor but Darlene was able to tailor her presentations so that it was meaningful to each of the staff members regardless of their background or level of experience.

Darlene is effective in her training and I would not hesitate to use her services again.

ALOHA

Kurt Matsumoto  
General Manager  
Mauna Lani Bay Hotel and Bungalows

MAUNA LANI BAY  
HOTEL & BUNGALOWS



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